



FRANKLIN COUNTY REGIONAL COMMUNICATIONS CENTER

COMMUNICATIONS OFFICER OPENING

Join Our Team and Serve Your Community

The Franklin County Regional Communications Center is seeking dedicated, calm-under-pressure professionals to join our team as a full-time **Dispatcher**. This is a critical public safety role where you will be the first point of contact during emergencies—providing vital communication support to residents and first responders across Franklin County and beyond.

If you are someone who thrives in a fast-paced environment, communicates clearly under pressure, and wants to make a meaningful impact every day, we encourage you to apply.

What You'll Do:

- Answer and prioritize emergency and non-emergency calls
- Dispatch law enforcement, fire, and EMS personnel
- Communicate effectively with first responders across multiple jurisdictions
- Operate complex communication systems, including phone, radio, and computer-aided dispatch (CAD) systems
- Provide accurate, timely information during high-stress situations

What We're Looking For:

- High school diploma or equivalent
- Strong computer skills and accurate typing ability
- Excellent verbal and written communication skills
- Ability to remain calm, think quickly, and make decisions under pressure
- Valid driver's license

Why Work With Us:

- Competitive pay based on experience
- Comprehensive benefits package, including health insurance
- Generous paid time off
- Retirement benefits
- A flexible, predictable schedule that supports work-life balance

Schedule:

Dispatchers work a rotating schedule of **2 days on / 2 days off, followed by 3 days on / 3 days off**, providing approximately **15 days off per month**, including every other weekend (Friday–Sunday).

For a copy of the full job description or to inquire about the position, please visit www.franklincountymaine.gov/employment or contact:

Shawn O’Leary, Human Resources Director
Shawn.oleary@franklincountymaine.gov
Franklin County Commissioner's Office
120 County Way, Suite 4
Farmington, ME 04938
207-860-4251

Please apply along with a cover letter and resume using the link provided.

Equal Employment Opportunity Statement:

Franklin County is an Equal Opportunity Employer. We are committed to creating a diverse and inclusive workplace and do not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, veteran status, or any other protected class as defined by federal or state law. All qualified applicants are encouraged to apply